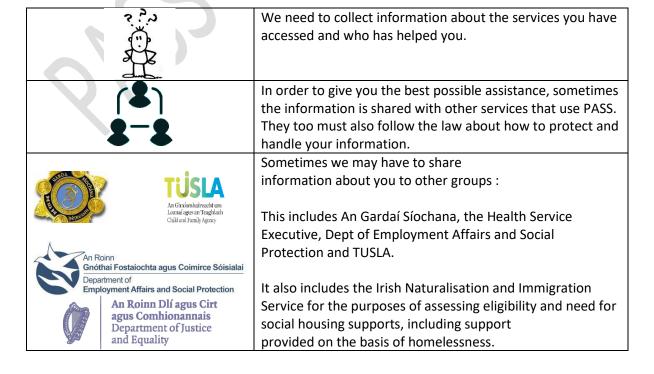


# **PASS Privacy Notice**

#### Personal data

| PASS Pathway Accommodation & Support System | PASS is the emergency bed management and client support information system for people experiencing homelessness in Ireland. It is utilised by all local authorities and every service provider who receives funding to deliver homeless services for you. |
|---|---|
| LAW   | The Government has made a law to protect information about you. This means that staff who have information about you will have to keep it private and protect it for you.   |
|   | Personal data is information about someone who is alive.  This might include your:  ● Name ● Date of Birth ● Gender   |
| CONFIDENTIAL                                | It can also include:  Information about you and your family if they too are accessing homeless services.  Services you need to help you Health information and treatments you receive or need Previous addresses  |

#### Why we collect information about you



## This Law is called the General Data Protection Regulation (GDPR)

#### What does this law say?

| Help Advice        | The staff in homeless services in the council or the staff in the service that you are accessing must let you know why they are using information         |
|--------------------|---|
| Support Assistance | about you.  |
|                    | They must only use this information for these purposes and nothing else.  |
| V                  | They must make sure that the information about you is correct.  |
|                    | They must not keep the information about you for longer than is needed. Your PASS data is stored for 2 years after the last activity on your PASS record. |

### How do we keep information about you safe and secure?

| SECURE | Only authorised staff have access to your information.  |
|--------|---|
| SECONO | Information about you that stored on the system is only available to those who are helping you. |

## How do I get a copy of PASS information?

| You can request your information under the GDPR Law A subject access request must be made in writing to: |
|--|
| The data protection officer in your relevant local authority.  |
| You must be able to verify your identity so that we ensure that your information is released to you.     |
|  |

#### If there a problem with how we have *stored* your PASS information contact:



21 Fitzwilliam Square South Dublin 2 D02 RD28 Ireland



+353 761 104 800



Webform: https://forms.dataprotection.ie/contact

| LEGAL BASIS FOR COLLECTING YOUR INFORMATION |   |  |  |
|---|---|--|--|
| GDPR  | <u>Article 6</u> EU GDPR  |  |  |
| Data Protection                             | "Lawfullness of processing"   |  |  |
|   | • Article 6(1) (b)  |  |  |
| Act   | • Article 6(1) (d)  |  |  |
|   | • Article 6(1) (e)  |  |  |
|   | & <u>Article 9</u> EU GDPR  "Processing of special categories of personal data"  • Article 9(2) (g) |  |  |
| Housing Act,                                | Section 10(1)   |  |  |
| 1988  |   |  |  |