



THE **CORK FOYER** & **BISHOPSGROVE**
SUPPORTED STUDENT ACCOMMODATION

ANNUAL REPORT

20 24



Comhairle Cathrach Chorcaí
Cork City Council



We are Cork.



Féilhmecanacht na Seirbhíse Sláinte
Health Service Executive



cetb
Board Oideachais agus
Oiliúna Chiorcail
Cork Education and
Training Board



Comhairle Contae Chorcaí
Cork County Council

Cork Foyer and Bishopsgrove are Cork City Council Transitional Supported Housing Initiatives





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MISSION STATEMENT

Cork Foyer is a unique homeless service that offers its residents quality affordable accommodation with education and training at the heart of the Project. We strive to develop independent living skills through integrated training programmes and clear-cut support plans, empowering young adults to realise their full potential and take their rightful place in the community.

OUR VALUES



COMPASSION



RESPECT



INCLUSIVENESS



HONESTY



JUSTICE



EMPOWERMENT



EXCELLENCE



WHO WE ARE

The Cork Foyer and Bishopsgrrove Supported Student Accommodation are key components of Cork City Council's commitment to addressing youth homelessness and supporting young people in their transition to independent living. Both projects, while distinct in their focus, share a common mission: to provide safe, supportive, and structured environments where young people can build the skills and confidence necessary to achieve personal and professional success.

CORK FOYER

Cork Foyer is a residential project located in the heart of Cork City, designed specifically for young people who are homeless or at risk of homelessness. This project offers much more than just a place to stay; it is a comprehensive support system aimed at empowering residents to take control of their futures. With the capacity to accommodate up to 20 young people, Cork Foyer provides tailored support through access to education, training, employment assistance, and life skills development programmes. Residents are encouraged to engage actively with these opportunities as part of their journey towards independent living. The facility, housed in a thoughtfully renovated convent on Assumption Road, is staffed 24/7 by a dedicated team, ensuring that each resident receives the guidance and support they need.

As the only accredited Foyer in Ireland, Cork Foyer adheres to the highest standards of the Foyer Federation's quality framework. This commitment to excellence has been recognised with multiple accreditations, most recently in 2020. Cork Foyer is not only a vital resource for its residents but also a vibrant part of the wider community, offering amenities such as a garden café, a bicycle repair workshop, and communal spaces that foster interaction and integration.

BISHOPSGROVE

Bishopsgrrove Supported Student Accommodation, a sister project of Cork Foyer, extends this ethos of support to students. Situated in a secure, gated complex near the MTU Cork Campus, Bishopsgrrove offers 39 modern accommodation units designed to meet the needs of students who require additional support. In partnership with TUSLA Aftercare Service, Liberty Street Out of Home Service, and Focus Ireland, Bishopsgrrove provides a unique living experience where students not only have access to high-quality amenities but also receive ongoing support from Key/Social Workers. This holistic approach ensures that students can focus on their education while being supported in their transition to independence.

Together, Cork Foyer and Bishopsgrrove embody Cork City Council's proactive approach to preventing homelessness and supporting young people. By offering integrated services that address both immediate needs and long-term goals, these projects play a crucial role in shaping a brighter future for the youth of Cork.



CHAIR STATEMENT

Adrienne Rogers

As Chair of two progressive and unique award-winning services, owned and managed by Cork City Council, I once again have the pleasure in introducing to you the Cork Foyer and Bishopsgrove Supported Student Accommodation Annual Report. I hope you find this report both enjoyable and insightful.

Firstly, I would like to acknowledge and welcome the rollout of the Youth Homelessness Strategy 2023-2025 by the Minister for Housing, Local Government and Heritage, Darragh O'Brien. This is the first Youth Homelessness Strategy in two decades, and it sets out distinct actions to prevent young people entering homelessness, to improve the experiences of young people in emergency accommodation and to assist young people to exit homelessness.

In January 2023, the Department of Housing, Local Government and Heritage (DHLGH) reported that 1,423 young people aged 18-24 were officially homeless, living in emergency accommodation funded through Section 10 of the Housing Act. This compares to a figure of 640 in January 2016, a 122% increase in just seven years. While it is an absolute priority to both prevent young people from becoming homeless in the first instance and to ensure prompt exits for those who are in emergency accommodation, the Strategy recognises that consideration must also be given to improving the experiences of young people currently accessing homeless services.

Following a consultation process with homeless young people, they advised that standard emergency accommodation can feel unsafe and unsuitable in some cases, largely due to sharing a space with people of different ages, who may be long-term users of homeless services and who may have complex mental health or addiction issues. The Strategy, therefore, supports the establishment of dedicated homeless accommodation for young people, such as the Cork Foyer, that has sufficient and appropriate designated spaces to allow for visits from family members, and that can facilitate the holding of workshops and information sessions tailored specifically to young people. The Strategy also sets out measures to help those exiting homelessness to move towards independent living, maintain tenancies and fulfil their potential.

Specific actions within the strategy aim to help those at risk of becoming homeless and who are disproportionately represented in the young homeless population i.e. people who have left formal care settings, people with disabilities, young parents, members of the Traveller Community, members of the LGBTI+ community and young people leaving prison. With this Strategy firmly in mind, it is reassuring to see that both of these Cork City Council services are so instinctively aligned to this Strategy in their mission, present operations, and direction.

As the financially difficult times continue, it is imperative that we take every step to minimise the financial impact on these services and protect their end users, by ensuring their licence fee remains affordable and their wellbeing remains paramount. The need to scrutinise our 24/7 operations and make the astute and necessary budgeting choices, whilst working very closely with our key stakeholders has never been so important. To this end, I would like to acknowledge the unwavering and generous core funding provided by the Health Service Executive, Cork City Council, Department of Housing, Planning, Community and Local Government and Cork City Education and Training Board to which we are truly grateful.

I also wish to thank the Cork Foyer Management Committee Members and all the staff for their dedication and hard work throughout the year. Their advice and vision have been invaluable and continues to contribute enormously to these successful services.

Finally, I would like to take this opportunity to acknowledge the 6th anniversary of Bishopsgrrove Supported Student Accommodation. This wonderful service has provided an educational pathway for young people to exit homeless services, and arguably, it has potentially prevented up to 161 vulnerable young people from entering costly emergency accommodation in a time of housing need. Without Bishopsgrrove, some of these vulnerable young people would inevitably become entrenched in the longer-term cycle of homelessness which is hugely damaging and very costly on the state. I am sure that you will agree that this is a fabulous and well-founded service for the marginalised young people of Cork.

“Without Bishopsgrrove, some of these vulnerable young people would inevitably become entrenched in the longer-term cycle of homelessness which is hugely damaging and very costly on the state.”

I hope you enjoy the celebrated achievements of our service users outlined in this report. They certainly continue to challenge and inspire all who are involved with the projects.



Adrienne Rogers
Chair



ROBERT'S STORY

Turning a Corner

Before I came to the Cork Foyer, my life felt like it had stalled. I was 19, stuck in a cycle of uncertainty and stress after a breakdown in my family situation meant I had to leave home. I bounced between friends' sofas for a while, and although people were kind, I knew I couldn't keep living like that. I had no direction, no stability, and no real hope that things would change.

Arriving at the Foyer was a strange mix of relief and anxiety. I was grateful to have a roof over my head, but I didn't know what to expect or how I'd fit in. The staff made the transition easier than I ever imagined. They didn't just hand me a key – they offered me time, space, and support to figure out what I wanted for myself.

One of the first things I worked on was building a routine. That might sound small, but for me, it was a big deal. Getting up, attending workshops, talking to staff – these became the building blocks of my day. Over time, I started to think more seriously about my future. My Project Worker encouraged me to take part in training and supported me to sign up for a course in IT. I'd always been interested in computers, but never had the confidence to pursue it. Having someone believe in me – and remind me to believe in myself – made all the difference.

I've had challenges along the way. There were days when motivation was low, when past experiences crept back in and made me doubt everything. But the Foyer staff were always there to check in, listen without judgement, and gently steer me back on track. They helped me link in with mental health services, and that support has been a huge part of my progress.

Now, I've finished the first year of my course, and I'm working part-time in a tech support role. I'm saving bit by bit and starting to look towards moving into my own place. It feels like everything is finally moving forward.

Living at the Foyer has taught me so many life skills I never realised I needed – budgeting, cooking, managing stress. I've also built friendships here with people who get what I've been through. That sense of community and shared experience helped me feel less alone, and I've learned to open up more because of it.

Looking back, I barely recognise the person who walked through the doors of the Foyer last year. I've still got work to do, but now I'm doing it with purpose. I'm proud of how far I've come, and I'm grateful every day that I was given the chance to rebuild.

Robert



COMMUNITY INVOLVEMENT & ACTIVITIES DURING 2024

The Foyer Garden Café, managed by Churchfield Community Trust CLG, remains a valued hub within the Cork Foyer, alongside the toddler play park, bicycle project, and community allotments. These thoughtfully curated amenities create inclusive spaces that connect people of all ages and backgrounds, while offering Foyer residents and learners from disadvantaged backgrounds meaningful opportunities to engage with the wider public. These interactions are vital in promoting a positive image of Cork Foyer and in challenging any misconceptions about the young people it supports.

The range of activities available - from hands-on experience in the café and participation in training programmes to involvement in community-led events - encourages skill-building, confidence, and pride. Organising and taking part in these events not only empowers participants but also highlights their ability to contribute meaningfully to the community. Success is reflected in personal development and increased self-belief as much as in event turnout or feedback.

By building their communication skills and exploring new responsibilities, residents begin to feel a deeper connection to both the Foyer and their community. These regular opportunities to connect, contribute, and grow play a crucial role in reducing social isolation, broadening perspectives, and fostering a more positive and inclusive outlook among the young people involved.



KILLARY ADVENTURE CENTRE

In 2024, a group of our residents set off on an unforgettable trip to Killary Adventure Centre in the heart of Connemara.

Surrounded by stunning natural scenery, the day was all about adventure, connection, and stepping outside of comfort zones.

Residents threw themselves into a variety of outdoor activities - from high ropes to team-building games - all designed to build confidence and trust.

Laughter echoed across the hills as friendships were strengthened and fears were faced together. The experience provided a refreshing break from routine and offered a powerful reminder of the benefits of trying something new. It was a day of energy, encouragement, and shared accomplishment.



PUMPKIN CARVING

As Autumn rolled in, our Life Skills Coach Sam brought a seasonal spark to Cork Foyer with a hands-on pumpkin carving session. Residents gathered in the communal space for an afternoon of creativity, conversation, and plenty of laughs. With tools in hand and pumpkins at the ready, everyone got stuck in, designing spooky faces, artistic patterns, and even a few unexpected masterpieces. Sam guided the group with enthusiasm and humour, creating a relaxed and welcoming atmosphere. The activity was more than just carving pumpkins; it was a chance to slow down, enjoy each other's company, and take pride in something fun and festive. It brought warmth to the colder days and gave our residents a wonderful way to express themselves and celebrate the season.



CORK COMMUNITY & STREET LEAGUES 2024

The Cork Community League, organised by Foyer team member Paul Carroll, continued to go from strength to strength throughout 2024. Taking place every Friday from 7:00pm to 8:30pm at The Glen Resource Centre in Cork City, the league runs for 42 weeks each year.

This initiative builds on the success of the Cork Street League, which is also coordinated by Paul Carroll. The Street League is a collaborative effort involving The Big Issue, the Irish Homeless Street League, the FAI, The Glen Resource Centre, Glenvera Direct Provision Centre, Cork Foyer, Cork Health Action Zone (HAZ), and a range of homeless services and marginalised groups across Cork.

The Cork Community and Street Leagues have long been known for their diverse player base, welcoming participants from a variety of social and marginalised backgrounds. In 2024, the leagues saw 68 individuals aged 16 to 45 take part, representing 15 different countries. They serve as both a sporting outlet for current Foyer residents and an informal outreach and social space for former residents and past service users, including those who have accessed addiction or homelessness services.

Participants came from a wide range of organisations across Cork City, including The Family Hub, the Simon Community, the Traveller Visibility Group, Glenvera IPAS, Kinsale Road IPAS, and Focus Ireland.

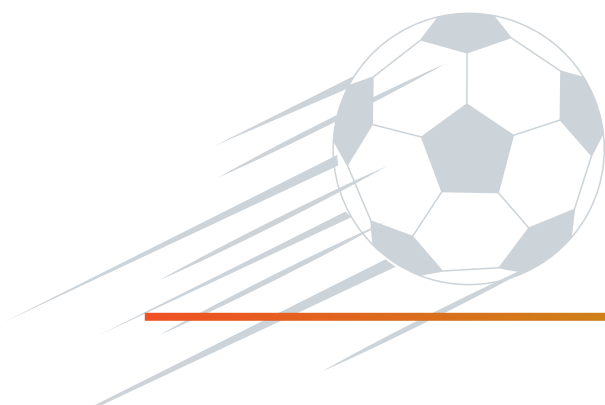
In April 2024, two teams from the Cork Street and Community League travelled to Dublin to take part in the All-Ireland Street Leagues, held at The Postal Hub in Tallaght. Teams included players from the Traveller community in Blackpool and The Glen, Cork Foyer and Friends, and others from across Ireland. Over the years, three players from the Cork Street League — including a former Cork Foyer resident — have gone on to represent Ireland at the Homeless World Cup, held in Scotland, Mexico, and Wales.

In May 2024, Carroll was appointed event-day organiser of the inaugural Africa Day Cork City Unity Cup, as part of national Africa Day celebrations. Africa Day, which marks the founding of the African Union, is celebrated across Ireland with events showcasing African cultures and communities. The Unity Cup brought together 16 teams from across Cork City, representing multiple nations and social backgrounds. It was a vibrant evening of football, music, food, and celebration, attended by Deputy Lord Mayor Mick Finn.

On 14 September 2024, the 26th anniversary of Soccerfest was held in Phoenix Park, Dublin, as part of SARI's annual Sportsfest. Soccerfest is SARI's flagship event, providing a unique platform for people of diverse cultures and backgrounds to come together and compete for the prestigious SARI Soccerfest Cup. A selection of players from the Cork Street League took part and reached the semi-finals. The team featured Paul Carroll, current Foyer resident Jamie O'Connell, and players from the Traveller Community and Glenvera IPAS, making up a ten-man squad.

In addition to organising the leagues, Paul Carroll - who is also a fine art photographer - has been working on a participant-led photo series titled 6aside. Created in collaboration with players from the Cork Community League, the series captures first-person, in-game moments that highlight the energy and overlooked details of small-sided football. The work emphasises football's power to unite communities in an ever-evolving Ireland.

6aside was publicly exhibited at The Atrium in Cork City as part of Cork Culture Night in September 2023.





WHAT WE DO AT CORK FOYER

At Cork Foyer, we are committed to creating a safe, supportive, and nurturing environment where young people can unlock their potential and embark on a journey toward independence. We believe that every individual is talented and unique, and our mission is to help them discover and develop these talents by providing access to the resources, opportunities and guidance they need.

Our approach is holistic, recognising that each young person's path to independence is different. We offer a space where residents can build resilience, learn to navigate life's challenges, and take advantage of the opportunities that come their way. This is achieved through a combination of tailored support sessions, day and night access to assistance, and a focus on building trust with each resident.

A key part of our work is the Talent Bond initiative, made possible through the generous support of our donors. Talent Bonds provide direct financial investment in our residents, empowering them to explore new interests, develop existing skills, and enhance their overall well-being. Over the years, these bonds have enabled residents to pursue a wide range of passions from enrolling in courses and purchasing work clothes to acquiring musical instruments and laptops.

In addition to Talent Bonds, we offer various internal education and training programmes designed to meet the diverse needs of our residents. These programmes include:

- **Great to Train:** A programme focused on building job skills and enhancing CVs.
- **Independent Living & Wellbeing Modules:** Courses designed to prepare residents for independent living.
- **Garden Project & Woodcraft:** Hands-on projects that teach practical skills and foster creativity.
- **Adult Education & Training:** Opportunities for further learning and personal development.





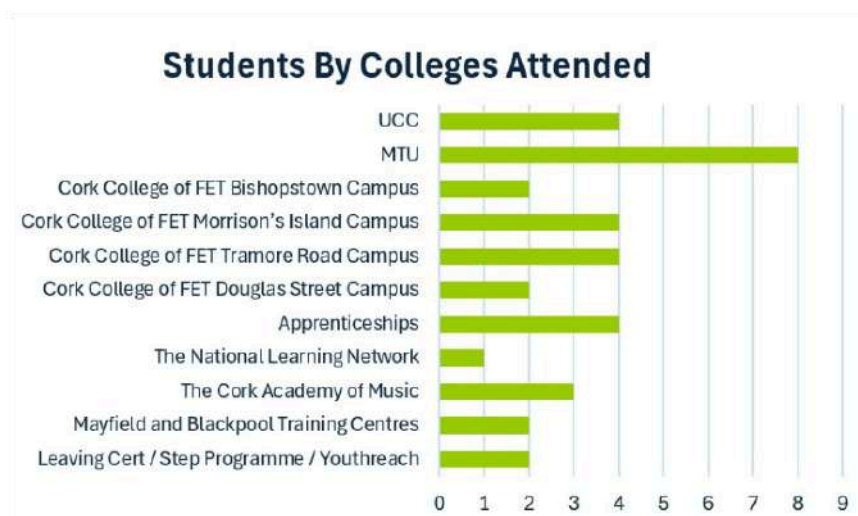
BISHOPSGROVE SUPPORTED STUDENT ACCOMMODATION

For residents looking to advance in their education or training, our sister project, Bishopsgrove Supported Student Accommodation, offers a unique pathway. Bishopsgrove provides a stable, supportive environment for young people pursuing higher education, helping them achieve long-term aspirations while freeing up space at Cork Foyer for those in more immediate need.

Working closely with partners like TUSLA, Liberty Street House for Young People Out of Home, and Focus Ireland, Bishopsgrove also targets young individuals at imminent risk of homelessness, offering an alternative to emergency accommodation and helping to break the cycle of homelessness.

At Cork Foyer, our work is more than just providing shelter - it's about investing in young lives, helping them to build the skills, confidence, and resilience they need to thrive in the future. We are proud of the positive impact we have on our residents and the community, and we remain committed to empowering the next generation to lead fulfilling and independent lives.

Throughout 2024, Bishopsgrove provided housing and comprehensive support to 56 young people, guiding them on their journey toward independence and academic achievement. With the backing of a dedicated multi-agency team, Bishopsgrove offers a nurturing environment where students at various stages of personal and educational development can thrive. These students are enrolled in a wide range of colleges and training centres (see graph below), reflecting the diverse paths they are pursuing. The support provided by Bishopsgrove is tailored to meet the unique needs of each individual, ensuring they have the resources and encouragement necessary to succeed in their studies and beyond.



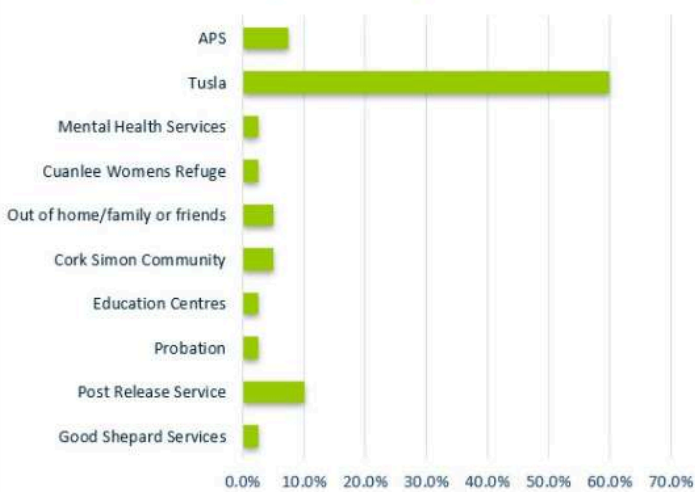
APPLICANTS 2024



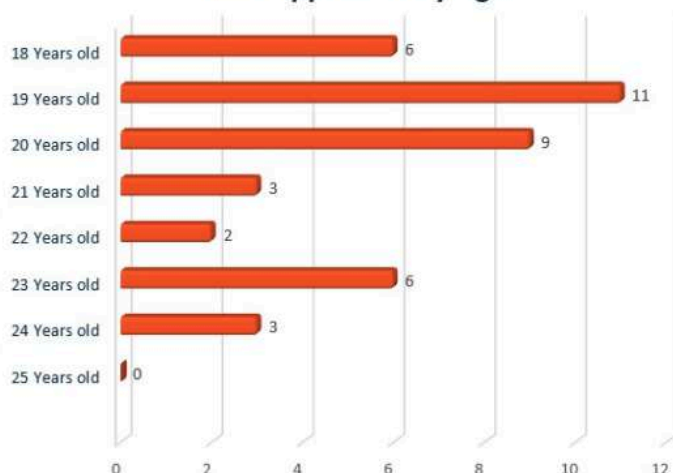
In 2024, we had fewer applications than in 2023, with 40 applications in total. This was due to taking the unprecedented decision to close our waiting list for a number of months. This decision was made, as at that time, we had enough applicants assessed, accepted and waiting for a place in Cork Foyer to fill any vacant rooms for the next 12-18 months. Post-pandemic, and in addition to the current housing crisis, there has been enormous pressure on our service due to the numbers of young people with no stable accommodation applying and needing support. Unfortunately, the number of beds in Cork Foyer is limited and finding suitable move-on accommodation for our current residents is getting more and more difficult, leading to longer waiting lists and longer times waiting for accommodation.

Trends from 2023 have continued throughout 2024. The vast majority of applications are from younger applicants, 73% are 18-21 years of age. Tusla continues to be our main referrer, with 60% of all applicants being referred to us by them. There was a slight uptake in female applicants with the breakdown now close to an even split between male and female.

2024 Applicants by Referrer



2024 Applicants by Age



55%
Male



45%
Female



RESIDENTS 2024

In 2024 we had 12 new residents move into the Foyer. This is the lowest number of new residents we have had in any one year. This low number is due to a combination of a lack of affordable/suitable move on accommodation and the very stable behaviour and engagement of current residents in the Foyer. It is becoming harder and harder to find move on accommodation and evictions from the Foyer are non-existent, meaning residents are staying longer and successful moves to independent accommodation are fewer.

The increase in applicants being younger is reflected in the ages of new residents moving into the Foyer, with 66% of new residents being 18-19 years of age in 2024. The trends over recent years have continued with support needs involving offending behaviour and drug/alcohol issues remaining relatively low, while support needs around mental health and disability continue to be far more prevalent. We are seeing more complex cases in recent years, with young people moving into the Foyer with a combination of high support needs.



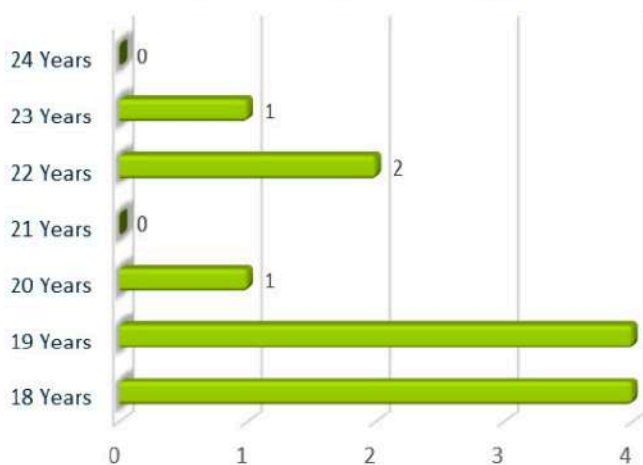
58%
Male

VS

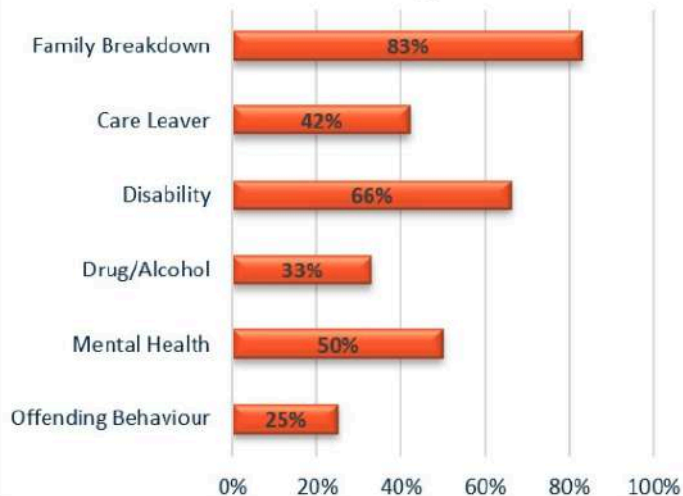


42%
Female

2024 Residents Age on Entry



2024 Residents Main Support Needs



RESIDENT'S PROGRESS

2024

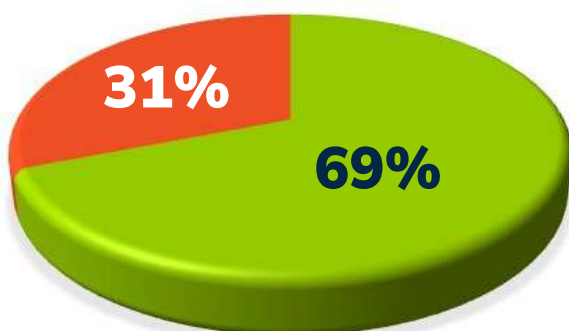
13 residents moved out in 2024. As with the number of new residents moving in, this was the lowest number of residents moving out in any one year. While the number is lower than we would hope, the quality of move-ons have been very good. With most moving into stable independent accommodation and progressing in education / employment.

In 2024, 69% of ex-residents who moved out were engaged in education, training or employment on leaving. This is comparable with last years 70% and continues very positive progress in this area.

While some ex-residents are confident in their ability to live independently, others do require some support after moving out to make sure their re-settlement is a success. Cork Foyer staff continue to contact and offer limited support for residents who need a little extra help, while others are linked in with accommodation with support attached by other agencies. In 2024, 54% of young people leaving Cork Foyer were linked in with external agencies such as Focus Ireland, Bishopsgrove etc to make sure their move to independent living is a success.

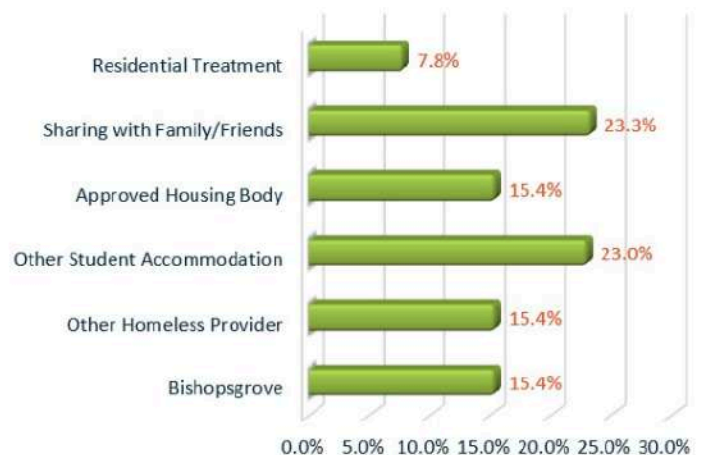


2024 EX RESIDENTS PARTICIPATION ON LEAVING



- In Education / Employment
- Not In Education / Employment

2024 Ex Residents by Move on Type





"I have been interested in the gym since I was in secondary school. I always found it helped my physical and mental health. I find the gym environment is good for my anxiety and I get a mental release from the physical activity. The gym is also a great way for me to meet new people. They do not have gym facilities in my college, so I had to get my own membership. The talent bond allowed me to purchase a 6-month gym membership that I wouldn't have been able to afford myself. I go to the gym up to 5 days a week and included in my membership is unlimited classes. My membership also includes monthly meal plans which helps be with my healthy eating habits. It has been a great investment for me."

Leah

A WORD FROM LEAH

STAFF FEATURE

Samantha Doyle





I applied for the part time position of Life Skills and Talent Coach in Cork Foyer at the start of 2024. Having visited the Foyer for their annual Christmas event the year before, I was extremely interested in the work being done there and jumped at the opportunity to apply. Up until that point I had been running Happy Hub Youth Resilience project in Togher Family Centre, a project aimed at promoting resilience in young people.

I believe this experience, along with my Postgraduate Diploma in Youth Work, have benefitted me greatly in my role as life skills and talents coach. It has enabled me to work with each resident and provide the support they need on an individual basis. I also know how beneficial it can be to learn in a fun, engaging way which led to me organising a weekly games night and workshops such as comic book making for the residents to work on their numeracy and literacy.

Working in the Foyer has been such a fantastic experience, and the staff team have supported me in continuing to learn and develop professionally. I have also been given the opportunity to expand my role to include a part time role as key worker. This will allow me to work with residents to achieve their support plans and I am very excited to see where this role will take me.

Samantha Doyle

Samantha Doyle
Cork Foyer Life Skills & Talents Coach

**“WORKING IN THE FOYER
HAS BEEN SUCH A
FANTASTIC EXPERIENCE,
AND THE STAFF TEAM HAVE
SUPPORTED ME IN
CONTINUING TO LEARN AND
DEVELOP
PROFESSIONALLY.”**

CORK FOYER & BISHOPSGROVE

INCOME & EXPENDITURE SUMMARY

as of 31st December 2024

Cork Foyer & Bishopsgrove General Accounts

INCOME	TOTAL	FOYER	B'GROVE
Rent	€298,534	€86,350	€212,184
HSE	€294,850	€294,850	-
Department of Environment, Community & Local Government	€226,923	€226,923	-
Miscellaneous Income	€13,000	€10,000	€3,000
TOTAL INCOME	€833,307	€618,123	€215,184

EXPENDITURE	TOTAL	FOYER	B'GROVE
Payroll	€527,783	€477,168	€50,615
Transfer to Capital Budget Provision	€66,683	€16,683	€50,000
Cleaning/Waste	€27,127	€11,264	€15,863
Heating & Lighting	€65,786	€49,201	€16,585
Maintenance Repair, Parks, Materials	€17,599	€11,543	€6,056
Non-Capital Equipment Purchases / IT	€5,601	€4,250	€1,351
Miscellaneous	€750	€700	€50
Other Operational Expenses / Minor Contracts	€16,008	€11,156	€4,852
Professional Fees	€13,545	€12,578	€967
Telephone, TV & Postage	€5,455	€2,727	€2,728
Design, Printing, Stationery	€5,580	€4,925	€655
Travel, Training & Subsistence	€2,338	€270	€2,068
Night Security / Security Property	€70,152	€4,460	€65,692
Minibus / Other Vehicle & Machinery Expenses	€8,900	€8,000	€900
TOTAL EXPENDITURE	€833,307	€618,123	€215,184

Capital Accounts

RESIDENT HARDSHIP / PARTICIPATION FUND:

Balance as at 31st December 2022	€12,124
Income	€0.00
Total Income	€0.00
Expenditure	
Participation, Activities, Equipment, Talent Bonds & Hardship	€6,242
Total Expenditure	€6,242
Balance as of 31st December 2023	€5,882

CAPITAL REPLACEMENT / DEVELOPMENT ACCOUNT

Balance as at 31st December 2022	€277,696
Income	
Transfer Capital Budget Provision	€66,683
Total Income	€66,683
Expenditure	€0.00
Total Expenditure	€0.00
Balance as of 31st December 2023	€344,379

Certified by:



Barry O'Hare
Management Accountant, Cork City Council

MAINTAINING QUALITY



The Cork Foyer takes quality assurance very seriously and views it as vital to the running and development of the service. Through ongoing assessment of our service we can clearly identify the areas that are working well for our residents, whilst also identifying new legislation that needs to be reflected in policies and new ideas that can be implemented to improve the service offered to our residents. The comprehensive monitoring of data collated can be used to identify trends so we can proactively tackle new or increasing challenges.

HSE SERVICE ARRANGEMENT

Each year the Cork Foyer signs a Service Level Agreement with the HSE. This agreement holds the Cork Foyer to strict conditions around policies & procedures, support provision, financial controls, governance, health & safety, and is linked to the annual grant we receive. The HSE Agreement provides helpful guidance each year on new legislation and how this needs to be incorporated into our policies and procedures; it also sets key performance indicators which need to be reported back on a regular basis.



FOYER FEDERATION ACCREDITATION

Deservedly, Cork Foyer is fully endorsed by the Foyer Federation with an assessment result of Strategically Strong and Operationally Strong. This is the highest grade possible under the quality framework.



NATIONAL YOUTH COUNCIL HEALTH PROMOTION QUALITY MARK

The National Youth Council of Ireland developed the Health Quality Mark as a health promotion initiative, with a view to enhancing best practise and a high standard of quality in all aspects of health promotion in youth organisations. The HQ Mark is a set of quality standards in youth health promotion.



NATIONAL QUALITY STANDARDS FRAMEWORK FOR HOMELESS SERVICES IN IRELAND

The National Quality Standards Framework (NQSF) outlines the standards that all homeless services should be trying to achieve when offering support and accommodation to their service users, and as such, can only be of benefit to the service users. This involves a comprehensive self-assessment, improvement action plan, site visits by the Local Authority and quarterly reporting of statistics.



ANNUAL SERVICE REVIEW

Each year, the Cork Foyer undertakes an Annual Service Review. This review involves residents, stakeholders, referrers and staff. The aim of these service reviews is to review all aspects of the service, see what is working well and see where changes can be made that have a positive impact on the service provided to residents.





CORK FOYER MANAGEMENT COMMITTEE MEMBERS

ADRIENNE ROGERS
Chair

Director Community Culture
and Placemaking (Retired)

*Cork City Council
Anglesea Street, Cork*

JOE KIRBY
Co-ordinator

Homeless Services

Health Service Executive

Cork Kerry Community Healthcare
Kinvara House
Dublin Hill, Cork

KEITH MURPHY
Adult Education Officer

Cork ETB
21 Lavitts Quay, Cork

JOHN CALNAN
Manager

Cork Foyer and Bishopsgrove
Assumption Road
Blackpool, Cork

JOANNA MACCARTHY
Admin Officer

Housing Department
Cork City Council
Anglesea Street, Cork

AILEEN O'BRIEN
Admin Officer
Homeless Officer

Housing Department
Cork City Council
Anglesea Street, Cork


DENIS MANNING
Admin Officer

Housing Department
Cork County Council
County Hall, Cork

DENIS FITZPATRICK
Member of Blackpool Community
Co-operative Service Centre Ltd
90 Great William O'Brien Street
Blackpool, Cork

GARDA JACQUI WHITE

An Garda Síochána Community Policing
Watercourse Road, Blackpool, Cork



"When I arrived at Cork Foyer, I had no confidence and no direction. Now I'm working, studying part-time, and planning for the future. The staff believed in me even when I didn't believe in myself."

JAMES

"The Cork Foyer didn't just give me a roof - it gave me the belief that I matter."

ANNA

"I'm incredibly grateful to Bishopsgrrove for providing me with a space where I could grow, progress, and believe in myself. I hope that in some way, I've contributed positively to it, just as it has contributed to my life, my future, and my well-being."

RACHEL



2024



THE CORK FOYER & BISHOPSGROVE
SUPPORTED STUDENT ACCOMMODATION

2024 ANNUAL REPORT

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Comhairle Cathrach Chorcaí
Cork City Council



Comhairle Contae Chorcaí
Cork County Council