

Smallworld Music Ltd - Privacy Statement

This statement was last updated: 01.11.21

Smallworld Music Ltd has created this privacy statement in order to demonstrate our firm commitment to your privacy. By providing information to Smallworld Music Ltd you are deemed to accept the practices set out and described in this Privacy Statement.

This Statement relates to our privacy practices.

General Statement

Smallworld Music Ltd fully respects your right to privacy. We will not collect any personal information about you without your clear permission. Any information which you volunteer will be treated with the highest standard of security and confidentiality, strictly in accordance with the General Data Protection Regulations and Data Protection Acts, 1988-2018.

What Personal Information Does Smallworld Music Ltd Gather About Its Customers?

The following are the types of information we gather:

Information You Give Us:

We receive and store any information you give us. You can choose not to provide certain information, but then you might not be able to participate in the service(s) offered. We may require personal information (like your name, phone number, email address, etc.). We use the information that you provide for such purposes as responding to your requests, customising our services for you and communicating with you about the service involved.

Where you provide personal information, the data will be used for customer service and analysis of the relevant service only. Any personal data provided by you to us will be held and processed in accordance with the data protection principles set out in the General Data Protection Regulations and Data Protection Acts, 1988-2018, Electronic Commerce Act, 2000, and other relevant EU and Irish legislation.

The data provided will only be used for the purpose stated, and shared with and used by only the specific people dealing with the relevant service.

Smallworld Music Ltd assures you that the identity of all who contact us is kept confidential. We do not rent, sell, or exchange mailing lists, or otherwise disclose such information to third parties, except as may be required by law, or through voluntary co-operation with law enforcement authorities if we judge that such co-operation is necessary to combat fraud or other crime.

Examples of Technical Information which may also be collected:

- Email address-if you email us.
- Phone number if you phone us.
- Computer and connection information embedded in communications methods (eg IP address)

Smallworld Music Ltd will make no attempt to identify individual visitors or to associate the technical details listed above with any individual, except in cases where criminal activity has taken place (i.e. in response to a "hacking" incident). It is the policy of Smallworld Music Ltd never to disclose such technical information to a third party (except to law-enforcement bodies and then only in response to illegal activity such as "hacking"; also our Internet Service Provider which records such data on our behalf and which is bound by confidentiality provisions in this regard), unless obliged to disclose such information by a rule of law. The technical information will be used only by Smallworld Music Ltd, and only for statistical and other administrative purposes.

You should note that technical details, which we cannot associate with any identifiable individual, do not constitute "personal data" for the purposes of the General Data Protection Regulations and Data Protection Acts, 1988-2018.

Third-Party Content

We may use content from selected third-party providers to perform certain functions. These third-parties may set their own cookies on your device. We do not control which cookies are set by third-parties or how the cookie information is used. This cookie information can only be accessed by the third-party who set it.

Information on Third Parties, should we be using them, will be advised for the service for which you are engaging. Examples of Third Party Services we might use would be online form providers or booking engines.

Does Smallworld Music Ltd Share The Information It Receives?

Smallworld Music Ltd normally shares the information you provide with and only with those involved in providing the service in question.

In cases where there is a statutory requirement to share information with a government agency or other local authority or where your information must be shared with another agency in order to answer a customer query or to provide a customer service, then the minimum amount of information required will be shared in an appropriate manner.

We may be required to release automatically gathered Technical Information (see above) and other information received, to companies and organisations for fraud protection. Information of this type will only be shared about users who have caused or attempted to cause damage only as a result of "hacking" attacks, fraud or other illegal activities.