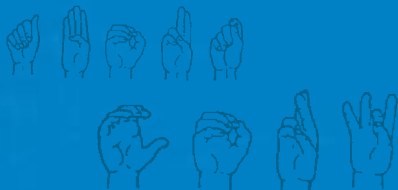


# About **CORK**



Disability Access Guide to Cork City Centre

Cork City Council



**Cork 2005**  
European Capital of Culture



Welcome to "About Cork", a disability access guide to Cork City Centre. This is the first access guide prepared by the City Council and indicates our ongoing commitment to improving access for people with disabilities. This guide also forms part of the City Council's contribution to the European Year for People with Disabilities.

I would like to acknowledge the input of all those individuals and groups who contributed to the preparation of this brochure. In particular I would like to thank the volunteers who compiled the information on the venues. I would also like to thank those venues listed for their co-operation with this venture.

I hope that this guide enhances the enjoyment of your visit to our city and we look forward to seeing you again.

*Colm Burke*

**Cllr Colm Burke**  
*Lord Mayor*

# Allocated Carparking Spaces

## Academy Street

- 3 At Patrick's Street end outside No.19

## Anglesea Street

- 1 Outside Garda Station  
2 Outside District Court

## Bishop's Street

- 2 At St. Finbarr's Place

## Dyke Parade

- 2 At Nos 2-3 outside Spillane's shop

## Emmet Place

- 1 At entrance to art gallery

## Father Matthew Quay

- 1 At Parliament Bridge  
2 At Trinity Bridge

## Grand Parade

- 4 At fountain end of central parking island  
1 At No 56

## Hanover Place

- 3 East side

## Henry Street

- 1 At the corner of Coach St. (at No. 33)

## Lapps Quay

- 2 On quay side opp. entrance to TSB Bank

## Liberty Street

- 3 Opposite no's 2-4  
1 At Courthouse

## MacCurtain Street

- 1 Outside the Everyman Theatre

## Meade Street

- 4 Outside the Tax Office

## Morrisson's Quay

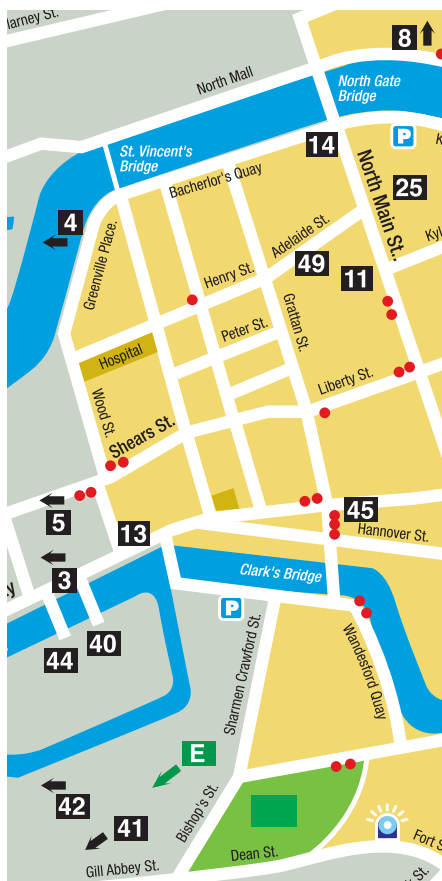
- 2 Opposite the Moores Hotel  
2 To the left of Trinity Bridge  
2 At South Mall end of quay

## North Main Street

- 2 Outside Mobile Mayhem (at No's 26-29)

## Oliver Plunkett Street

- 2 Outside Inn House (at No. 95)  
3 Outside Kennys Jewellers (at No's 30-32)



## Parnell Place

- 1 At South Mall end of Parnell Place  
1 At Oliver Plunkett St. (at No. 24)

## Popes Quay

- 1 Left of the Courthouse (at No. 42)  
2 Outside North Quay House (at No. 29)  
1 At Hill Lane

## St. Patrick's Quay

- 2 At the back of the Metropole Hotel  
1 Outside the Victoria Sporting Club

## Sheare's Street

- 2 Behind the hospital (opp. No. 20)



### South Mall

- 2 Outside O'Leary's Insurance
- 2 Outside the Citizen's Information Centre
- 2 Outside the A.I.B. Bank
- 2 Outside Bank of Ireland

### South Terrace

- 2 Near cnr. of Rutland St. (at No 4)

### Tuckey Street

- 2 At side entrance to park (opp No. 8)

### Union Quay

- 2 Beside Parnell Bridge (opp. No. 3)
- 2 At Cork School of Music

### Wandesford Quay

- 2 On quay-side of Clarke's Bridge


### Washington St.


- 2 Outside Xtra Vision (at No. 33)

**TOTAL: 78**

**1 – 51** Places of interest

**A – H** Useful Contacts

 Parking Spaces

 Police Station

# About Cork

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## Introduction

This guide is intended for people with disabilities visiting Cork and contains information on a **selection** of accessible venues in Cork City Centre.

The Guide was compiled with the assistance of a consultative group made up of a range of organisations representing people with disabilities including - Cheshire Homes, Enable Ireland, Cork Disability Interest Group, Cork Access Group, Cork Association for the Deaf, Irish Guide Dogs for the Blind, Centre for Independent Living and People with Disabilities Ireland. Each of the venues listed was visited by a person with a disability to assess their levels of accessibility and to consider their suitability for inclusion in this brochure. The content of the guide therefore reflects the access experiences of people with disabilities.

Every effort has been made to ensure that all the information in this guide is correct. We apologise for any errors or omissions.

We also recommend that you contact any venue in advance of visiting them to ensure they can facilitate any individual requirements that you may have.

This is the first guide produced by the City Council and we hope to expand and update it in the future. If you have any comments on the guide or you have a venue which you would like to have included in future editions please contact us at the address below.

This Guide is available in a range of formats including Audio and Braille. The guide may also be accessed via the Cork City Council website, [www.corkcity.ie](http://www.corkcity.ie)

**Department Of Community  
and Enterprise  
Cork City Council  
Floor 2  
Norwich Union House  
South Mall  
Cork**

**Tel: 021 4924076  
e-mail: [dce@corkcity.ie](mailto:dce@corkcity.ie)  
Fax: 021 4924074**

## KEY



Level Access



Access by Ramp



Accessible Toilet



Accessible Lift



Steps – some parts of venue  
may not be accessible



Guide Dogs Allowed



Automatic Doors



## Everyman Palace Theatre

Address: 15 McCurtain St  
Tel: +353 21 4503077  
E-mail: [palacepress@eircom.net](mailto:palacepress@eircom.net)  
Website: [www.everymanpalace.com](http://www.everymanpalace.com)



## Tig Filí Arts Centre

Address: Thompson House, McCurtain St  
Tel: +353 21 4509274  
E-mail: [admin@cwpc.ie](mailto:admin@cwpc.ie)

Comments: Toilet is not custom built but is accessible.



## Granary Theatre

Address: Mardyke  
Tel: +353 21 4904275  
E-mail: [granary@ucc.ie](mailto:granary@ucc.ie)  
Website: [www.granary.ie](http://www.granary.ie)

Comments: Wheelchair users please notify in advance.







## City Gaol

Address: Sundays Well  
Tel: +353 21 4305022  
E-mail: [corkgaol@indigo.ie](mailto:corkgaol@indigo.ie)  
Website: [www.corkcitygaol.com](http://www.corkcitygaol.com)

**Comments:** Audio Tour available. There are floors that aren't accessible. Ring in advance or bring assistance to ask for gate to be opened. One grab rail in toilet.



## Cork Public Museum

Address: Fitzgerald Park, The Mardyke  
Tel: +353 21 4270679  
E-mail: [museum@corkcity.ie](mailto:museum@corkcity.ie)  
Website: [www.museumcorkcity.ie](http://www.museumcorkcity.ie)



## Firkin Crane - Institute of Choreography & Dance

Address: O'Connell St, Off Shandon St  
Tel: +353 21 4507487  
E-mail: [info@instchordance.com](mailto:info@instchordance.com)  
Website: [www.instchordance.com](http://www.instchordance.com)

**Comments:** No access to upper floor which contains one theatre. The ground floor is fully accessible and has a smaller theatre.





## Crawford Municipal Art Gallery

Address: Emmet Place  
Tel: +353 21 4966777  
Website: [www.cit.ie](http://www.cit.ie)



## Butter Museum

Address: O Connell Square, Off Shandon St  
Tel: +353 21 4300600

### Comments

Some of the displays on the first floor may not be low enough to be seen if a person is in a wheelchair.



## City Library

Address: Grand Parade  
Tel: +353 21 4277110  
E-mail: [citylibrary@corkcity.ie](mailto:citylibrary@corkcity.ie)  
Website: [www.corkcitylibrary.ie](http://www.corkcitylibrary.ie)





## Cork Opera House

Address: Emmet Place  
Tel: +353 21 4300600  
Website: [www.corkoperahouse.ie](http://www.corkoperahouse.ie)  
Comments: Loop system in place.



## Cork Vision Centre - Multi Purpose Gallery

Address: North Main St  
Tel: +353 21 4279925  
E-mail: [visioncentre@eircom.net](mailto:visioncentre@eircom.net)  
Website: [www.corkvisioncentre.com](http://www.corkvisioncentre.com)

Comments: Braille available.



## Triskel Arts Centre

Address: Tobin St  
Tel: +353 21 4272022  
E-mail: [triskel@iol.ie](mailto:triskel@iol.ie)

Comments: Level access to main building, wooden ramp in to auditorium. Wheelchair users requested to give 15 minutes notice before entering auditorium.





### Kino – Cinema

Address: Washington St  
Tel: +353 21 4271571  
Website: [www.kinocinema.net](http://www.kinocinema.net)



### North Gate – Cinema

Address: North Main St  
Tel: +353 21 4279595  
Website: [www.corkcinemas.ie](http://www.corkcinemas.ie)

Comments: Loop system in place.





## Merchants Quay Shopping Centre

Address: Merchants Quay  
Tel: +353 21 4275466  
Website: [www.merchantsquaycork.com](http://www.merchantsquaycork.com)



## Virgin Megastore

Address: Queens Old Castle Grand Parade  
Tel: +353 21 4279299  
Website: [www.virgin.ie](http://www.virgin.ie)



## Ulster Bank

Address: 88 Patrick St  
Tel: +353 21 4270618  
E-mail: [brendan.healy@ulsterbank.com](mailto:brendan.healy@ulsterbank.com)  
Website: [www.ulsterbank.com](http://www.ulsterbank.com)

**Comments:** Blind and partially sighted customers can have their statements printed in Braille or large print if required.





## Marks & Spencer - Department Store

Address: Merchants Quay Shopping Centre  
Tel: +353 21 4275555  
E-mail: [cork.manager@marks-and-spencer.com](mailto:cork.manager@marks-and-spencer.com)  
Website: [www.marksandspencer.com](http://www.marksandspencer.com)

Comments: Toilets available within shopping centre.



## Boots Chemist

Address: Merchants Quay Shopping Centre  
Tel: +353 21 4272230  
Website: [www.boots.com](http://www.boots.com)

Comments: Assistance available. Person with sign language available. Christmas brochure available in Braille.



## Roches Stores - Department Store

Address: Patrick St  
Tel: +353 21 4277727

Comments: Level access by Merchants Quay and Patricks St. Ramped access by Maylor Street. Electric wheelchair users may need assistance with toilet. Staff trained to assist partially sighted.





## Paul St Shopping Centre

Address: Paul St.

Tel: +353 21 4271314



## Waterstones Bookstore

Address: 69 Patrick Street

Tel: +353 21 4276522

E-mail: [manager@cork.waterstones.co.uk](mailto:manager@cork.waterstones.co.uk)

Website: [www.waterstones.co.uk](http://www.waterstones.co.uk)



## Argos

Address: Grand Parade

Tel: +353 21 4279566

Website: [www.argos.co.uk](http://www.argos.co.uk)

Comments: Visual queuing system in place.





### **Brown Thomas - Department Store**

Address: 18 -21 Patrick St.

Tel: +353 21 4805555

e-mail: [customercare@brownthomasgroup.ie](mailto:customercare@brownthomasgroup.ie)



### **North Main St Shopping Centre**

Address: North Main St.

Tel: +353 21 4270262



### **GPO - Post Office**

Oliver Plunkett St

Tel: +353 21 4851032

Web: [www.anpost.ie](http://www.anpost.ie)

**Comments:** There is a large step at foot path outside front of GPO.







### Permanent TSB

Address: Lapps Quay  
Tel: +353 21 4271101  
Web: [www.permanenttsb.ie](http://www.permanenttsb.ie)

**Comments:** Doors at entrance are quite heavy. Ramp is also quite steep, assistance may be needed.



### Bank of Ireland

Address: St Patrick's Bridge  
Tel: +353 21 4277177  
Web: [www.bankofireland.ie](http://www.bankofireland.ie)



### Allied Irish Bank

Address: 67 Patrick St.  
Tel: +353 21 4270853  
Web: [www.aib.ie](http://www.aib.ie)

**Comments:** Level access via Paul St. entrance.  
Ramped access via Patrick St.





### Old Oak

Address: 113 Oliver Plunkett St  
Tel: +353 21 4276165  
E-mail: [oldoak@eircom.net](mailto:oldoak@eircom.net)  
Website: [www.oldoakbars.com](http://www.oldoakbars.com)

**Comments:** Two entrance points. One on Caroline St ramped. Oliver Plunkett St level access.  
Good lighting for sign language.



### Scotts

Address: 116/117 Oliver Plunkett St  
Tel: +353 21 4222779  
E-mail: [info@scotts.ie](mailto:info@scotts.ie)  
Website: [www.scotts.ie](http://www.scotts.ie)

**Comments:** Table service available.



### The Woodford

Address: Daunt Square  
Tel: +353 21 4253932





## Market Tavern

Address: 9 Anglesea St

Tel: +353 21 4275898



## Bodega

Address: 46 Corn Market St

Tel: +353 21 4272878

E-mail: [bodega@indigo.ie](mailto:bodega@indigo.ie)

Comments: Good lighting for sign language.



## Clancy's Bar and Restaurant

Address: 15 Princes St

Tel: +353 21 4271726





### Ovens Bar

Address: 17 Oliver Plunkett St  
Tel: +353 21 4271345

Comments: Visual as well as audio fire alarms.



### Spailpín Fánac

Address: 28 South Main St  
Tel: +353 21 4277949

Comments: Narrow doors at entrance. Toilet may be unsuitable for some electric wheelchairs.



### Le Chateau

Address: Patrick St  
Tel: +353 21 4270370

Comments: Front doors are narrow, better entrance from Academy St.





### Isaacs Hotel

Address: 48 McCurtain St  
Tel: +353 21 4500011  
E-mail: [cork@isaacs.ie](mailto:cork@isaacs.ie)  
Website: [www.isaacs.ie](http://www.isaacs.ie)

**Comments:** 2 accessible bedrooms. May need to ask for staff assistance with doors on each floor. Ring in advance of arrival. Guide dogs allowed in apartments but not in main function rooms. Cobblestone entrance.



### Lancaster Lodge

Address: Western Rd  
Tel: +353 21 021 4251125  
E-mail: [info@lancasterlodge.com](mailto:info@lancasterlodge.com)  
Website: [www.lancasterlodge.com](http://www.lancasterlodge.com)

**Comments:** 2 Accessible Bedrooms.



### Hayfield Manor

Address: Perrott Ave College Rd  
Tel: +353 21 4845900  
E-mail: [enquiries@hayfieldmanor.ie](mailto:enquiries@hayfieldmanor.ie)  
Web: [www.hayfieldmanor.ie](http://www.hayfieldmanor.ie)





### Kingsley Hotel

Address: Victoria Cross  
Tel: +353 21 4800500  
E-Mail: [resv@kingsleyhotel.com](mailto:resv@kingsleyhotel.com)  
Web: [www.kingsleyhotel.com](http://www.kingsleyhotel.com)

Comments: 4 accessible bedrooms.  
No grab rails in showers.



### Jurys Inn

Address: Anderson's Quay  
Tel: +353 21 4276444  
e-mail: [jurysinnccork@jurysdoyle.com](mailto:jurysinnccork@jurysdoyle.com)  
Web: [www.jurysdoyle.com](http://www.jurysdoyle.com)



### Jury's Hotel

Address: Western Rd  
Tel: +353 21 4252700  
E-Mail: [info@jurysdoyle.com](mailto:info@jurysdoyle.com)  
Web: [www.jurysdoyle.com](http://www.jurysdoyle.com)





## PI

Address: Washington St  
Tel: +353 21 4222860  
E-mail: [pirerestaurant@yahoo.ie](mailto:pirerestaurant@yahoo.ie)  
Website: [www.pirerestaurant.com](http://www.pirerestaurant.com)

**Comments:** Wheelchair toilet is a bit small and may be a bit difficult to manoeuvre in. Large print available.



## Probys

Address: Crosses Green  
Tel: +353 21 4316531  
E-mail: [info@probysbistro.com](mailto:info@probysbistro.com)  
Website: [www.probysbistro.com](http://www.probysbistro.com)

**Comments:** The restaurant on the ground floor is accessible. The bar is upstairs and there is no wheelchair access to the bar. Large print is available.





### Milanos

Address: 8 Oliver Plunkett St  
Tel: +353 21 4273106



### Luigi Malones

Address: Emmett Place  
Tel: +353 21 4278877  
Website: [www.luigimalones.com](http://www.luigimalones.com)



### Currans

Address: Adelaide Street  
Tel: +353 21 4223954







## McDonalds

Address: Winthrop St  
Tel: +353 21 4272175  
E-mail: mcdibs@iol.ie

**Comments:** Several doors to be opened to get to toilet, assistance may be needed.  
No access to upstairs seating.



## Burger King

Address: Patrick's St  
Tel: +353 21 4273503



## Useful Contacts

### Emergency Services: 999

#### **Cork Association for the Deaf**

5 McCurtain St Cork

Tel: +353 21 4505944

Fax: +353 21 4506190

E-mail: [mail@corkdeaf.ie](mailto:mail@corkdeaf.ie)

#### **Cork Centre for Independent Living**

20 Commons Road

Tel: +353 21 4391570

e-mail: [corkcil@iol.ie](mailto:corkcil@iol.ie)

#### *Rail*

##### **Iarnród Éireann**

Kent Station

Lower Glanmire Rd

Cork

Passenger Enquiries

Tel: +353 21 4506766 Weekdays and Sundays (09.00-17.30)

Web: [www.irishrail.ie](http://www.irishrail.ie)

#### *Bus*

##### **Bus Éireann**

Parnell Place

Cork

Bus Passenger Timetable Enquiries

Tel: +353 21 4508188

Web: [www.buseireann.ie](http://www.buseireann.ie)

**Irish Guide Dogs for the Blind**

Model Farm Rd

Cork

Tel: +353 21 4878200

e-mail: [info@guidedogs.ie](mailto:info@guidedogs.ie)

Web: [www.guidedogs.ie](http://www.guidedogs.ie)

**Cork City Tourist Office**

Áras Fáilte

Grand Parade

Tel: +353 21 4255100

E mail: [info@corkkerry.ie](mailto:info@corkkerry.ie)

Web: [www.corkkerry.ie](http://www.corkkerry.ie)

**Tools For Living**

**(wheelchair repairs & sales)**

Unit 11

Westlink Business Park

Kilnap

Old Mallow Rd

Cork

Tel: +353 21 4212199

Email: [tools.for.living@virgin.net](mailto:tools.for.living@virgin.net)

Web: [www.tools-for-living.co.uk](http://www.tools-for-living.co.uk)

**Cork Accessible Transport Limited**

20 Commons Road

Tel: +353 21 4300804

Mobile: 086 6051712

e-mail: [catrans@eircom.net](mailto:catrans@eircom.net)

1	Everyman Theatre	28	Bank of Ireland
2	Tig Filí Arts Centre	29	Allied Irish Bank
3	Granary Theatre	30	Old Oak
4	City Gaol	31	Scotts
5	Cork Public Museum	32	The Woodford
6	Firkin Crane - Institute of Choreography & Dance	33	Market Tavern
7	Crawford Municipal Art Gallery	34	Bodega
8	Butter Museum	35	Clancy's Bar & Restaurant
9	City Library	36	Ovens Bar
10	Cork Opera House	37	Spailpín Fánac
11	Cork Vision Centre	38	Le Chateau
12	Triskel Arts Centre	39	Isaacs Hotel
13	Kino – Cinema	40	Lancaster Lodge
14	North Gate – Cinema	41	Hayfield Manor
15	Merchants Quay Shopping Centre	42	Kingsley Hotel
16	Virgin Megastore	43	Jurys Inn
17	Ulster Bank	44	Jury's Hotel
18	Marks & Spencer	45	PI
19	Boots Chemist	46	Probys
20	Roches Stores	47	Milanos
21	Paul St Shopping Centre	48	Luigi Malones
22	Waterstones Bookstore	49	Currans
23	Argos	50	McDonalds
24	Brown Thomas	51	Burger King
25	North Main St Shopping Centre		
26	GPO - Post Office		
27	Permanent TSB		

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D	Bus Éireann
E	Irish Guide Dogs for the Blind
F	Cork City Tourist Office
G	Tools For Living
H	Cork Accessible Transport Limited



