

How to use the Guide

The aim of this guide is to give an overview of some of the key information you will need having come to live in Cork. All language versions of the guide are also available on www.corkcity.ie/newcomersguide, which will be updated to reflect new developments. In each chapter the guide answers some of the main questions you might have and sources of further information are listed in each section. However, there are also a number of general information sources which are very helpful and can help with a broad range of queries.

Citizens Information Centres (CICs) provide free, impartial and confidential information on all aspects of public services and entitlements. They are open to everyone regardless of nationality or status.

Citizen's Information Centres in Cork city have offices at:

City Centre

80 South Mall, tel 021 4277377.

Free legal aid advice clinic every second Wednesday, 6.30pm – 7.30pm

Blackpool

90 Great William O'Brien St, tel 021 4501787.

Blackrock

Heritage Business Park, Bessboro Road, Bessboro, tel 1890 777121 and Convent Road, tel 021 4358352.

Knocknaheeny

Harbour View Rd, tel 021 4302301.

Mayfield

Newbury House, Old Youghal Road, tel 021 4508300.

While the City Centre CIC is open Mon-Fri 10 am – 4 pm, all others have limited opening hours – it's advisable

to telephone first to check current opening hours.

The **Golden Pages** is a directory advertising contact details for a variety of businesses and services. The directory is distributed annually to all households and copies are also available in public libraries or at www.GoldenPages.ie

Two very useful websites with information on all public services are:

www.oasis.gov.ie
www.comhairle.ie

The Citizen's Information Phone Service is open from 9am – 9pm, tel 1890 777121 (calls charged at local rates).

www.thegreenbook.ie provides a list of statutory, community and voluntary sector services in Cork. Free copies of this directory are also available from the Department of Social and Family Affairs, tel 021 4917477